

I CANNOT CONTACT MY RELATIVE OR FRIEND IN THE U.S. HOW CAN I GET HELP?

You have a Mexican friend or relative abroad and you cannot contact him/her? The Mexican consulate can help you.

How can I ask the consulate for help?



Go to the nearest consulate or, if you live in Mexico, go to the closest SRE office and ask support for finding a fellow national. Provide true information and authentic documents that can be useful for finding the person you are looking for.

What type of information can I provide?



You can provide photos, documents, IDs and any kind of information that can confirm the identity of the person and give clues to his/her location.

What will the consulate do to help me?



Consulates use the information provided by the relatives or friends of a missing person to find him/her. This information is compared to the one local authorities have to find out if there are any reports of fellow nationals who have been hospitalized, arrested or are unable to get in touch. The more precise the information provided, the better, as this will increase the chances of finding the Mexican person.

