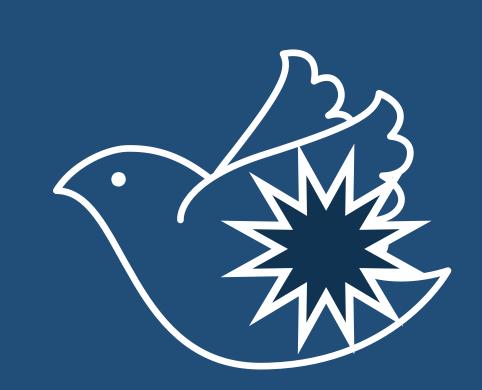
# WHAT TYPES OF PROBLEMS CAN THE CONSULATE ASSIST ME WITH?

## The consulate can help you!

You can go to the consulate in case you have a problem or concern related to:



### Violation of your human rights



## Your migratory situation:

- Detention by migratory authorities
- Repatriation of persons in vulnerable situations
- Humanitarian parole



#### Criminal issues:

- The consulate offers guidance in case of being detained by authorities
- Legal aid in cases of death penalty
- Economic resources delivery to incarcerated people
- Transfer of convicts to Mexican prisons



#### Administrative matters:

- Search of fellow nationals
- Presumption of nationality
- Recovery of a fellow national's belongings
- Identification of the remains of a fellow national
- Transfer of human remains
- Patients repatriation



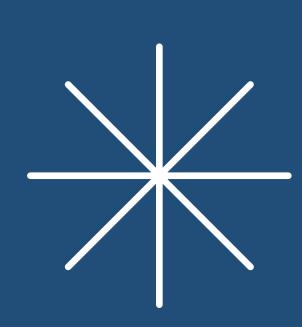
### Labor issues:

- Guidance in case of occupational injuries
- Guidance in case of unpaid salary



## Civil matters:

- Minors in custody of foreign authorities
- Guidance on civil lawsuits
- Request of child support
- Rightful return of the minor



## Topics of particular interest:

- Guidance and assistance in cases of domestic violence
- Guidance and assistance for victims of human trafficking

## Do not hesitate to go!

The consulate is obliged to assist every Mexican, regardless of his/her migratory situation.

## How can I get in touch with the consulate?

Find the consulate that is closest to you. You can find this information in the following **LINK**.

If you need to make an inquiry you can call the Center for Information and Assistance for Mexicans (CIAM).

From the US,

toll-free:

1855 INFO 395 (1855 4636 395)

From Mexico,

long distance call to 001 520 623 7874

