

BE CAREFUL!

WHILE PROCESSING PAPERWORK OR IF YOU RECEIVE STRANGE PHONE CALLS, TAKE INTO ACCOUNT THE FOLLOWING:

If someone calls you to inform you that a family member has been arrested or that he or she finds him/herself in an emergency situation...


If alleged social workers, consular representatives or authorities offer you services such as: getting a visa, "fixing" your immigration documents, fulfilling the requirements of a bond or releasing a relative...


Watch out! You could be dealing with extortion or scam.


In these cases, it is common that this person asks for money or try and exercise influence over you, threatening or trying to take advantage of any vulnerable situation.

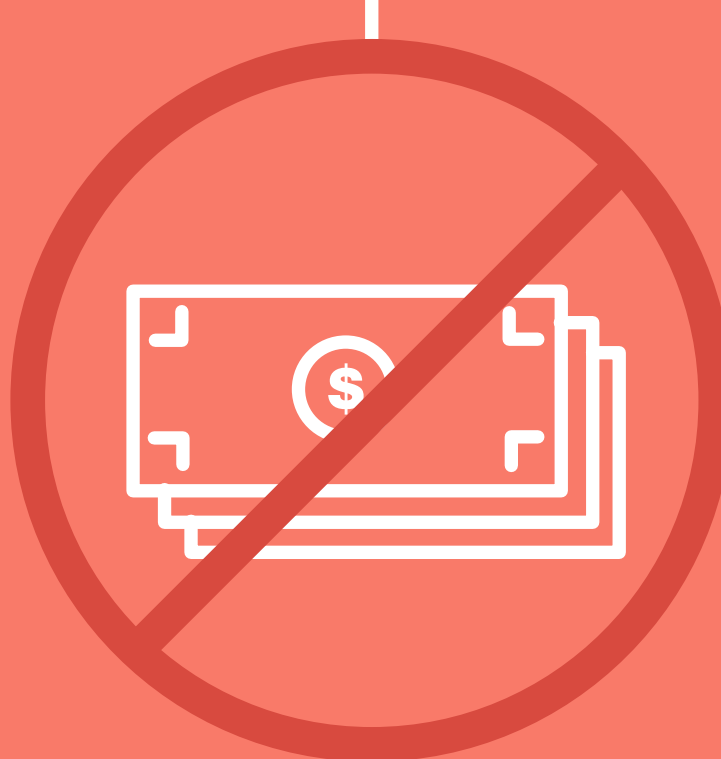
Suggestions:


IF YOU RECEIVE A PHONE CALL:


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Do not panic
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Contact the CIAM or the consulate
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Do not give personal information
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Do not deposit money
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Contact the family member in question
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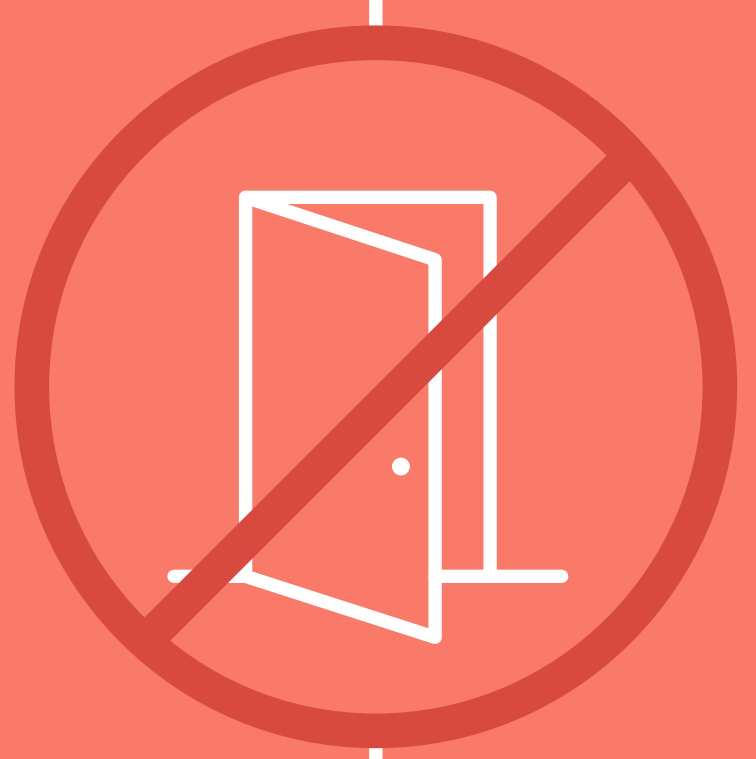
Write down the phone number of the person who contacted you


If the call was made from a number in Mexico, call the National Citizen Service Center: 0011103600 ext. 21439 21438	Email: CEAC@CNS.GOB.MX
	Twitter: @CEAC_CNS


IF SOMEONE VISITS YOU AT HOME:

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Ask them to identify themselves
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Avoid talking about whether you find yourself or not in the situation they are offering to solve for you
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Do not open the door
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Do not give them money
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Do not give them your name or any personal information